



Oakville
Public
Library



2018 Report to the Community





Vision – Why we exist

Inspiring Oakville

Mission – Our impact

Cultivating discovery
and creativity
by fulfilling our values

Values – What we will do

- Providing access to resources for information and recreation
 - Fostering the joy of reading and learning for all ages
 - Offering a welcoming and supportive environment
-

The power of a connected community

A place to connect. That's who we are, it's what we've always been.

OPL provides a place for Oakville to connect; bringing people, ideas and innovations together for the betterment of the community.

As drivers of connection, we know that a strong sense of belonging is an important factor in the current and future success of our community. In fact, over 91% of Oakville residents have told us the library is very important to their quality of life and feelings of community belongingness.

We know that healthy public libraries directly contribute to healthy communities, which is why we have worked tirelessly to build OPL into the organization it is today. We pride ourselves on being a trusted space where innovation, learning, and fun thrive.

2018 Board Members: Councillor Jeff Knoll (chair), Steven Bright (vice-chair), Mark Bettioli, Councillor Mark Grant, Preet Sekhon, Pankaj Sardana, William Smith, Joan Sweeney Marsh

Sources: The Town of Oakville's 2019 Citizen Survey

As we celebrate our 2018 accomplishments, we also look forward to our goals for the year ahead. We are ready to take the library to the next level by reducing more barriers, sparking more inspiration and creating more connections.

Our ultimate goal is to make sure everyone in our community knows: You Belong Here.

Sincerely,

Tara Wong, Chief Executive Officer
Councillor Jeff Knoll, Library Board Chair

"It feels like everyone is welcome & everyone belongs" – Rana, OPL customer



Our Impact

How we fostered community connection in 2018

Cultivated innovation:

- Hosted **15** STEAM programs for youth, with more than **120** participants
- Initiated planning for the renovation of Glen Abbey Branch
- Sparked excitement and inspiration at our Robotics Expo, featuring robot experts and their state-of-the-art creations
- Launched the Two-Hour Tinker program at Iroquois Ridge Branch, providing high-quality coding opportunities for kids



Reduced barriers:

- Introduced a community Food Shelf, providing access to fresh and healthy nourishment for community members who need it most
- Waived over **\$2,276** in fines for Ontario Public Library week — reducing barriers to library access
- Augmented our resources for individuals with special needs, adding a collection of sensory toys and partnering with the Town of Oakville to launch the MagnusCards app
- Purchased **32** Wifi Hotspots — increasing internet access in our community and giving everyone an equal chance at success

Wifi Hotspot

No internet at home?
Check out a Wifi Hotspot!

7 Day Loan • Unlimited Data in Canada

Get active with the Sports Equipment Lending Program

TRY A SPORT ON US!

The Town of Oakville and Oakville Public Library are excited to offer a Sports Equipment Lending Program.

Borrow sports equipment just like you would a book this summer. Fun, active and FREE!

Offered at Clearview, Woodside and Iroquois Ridge branches. Visit oakville.ca for details.

Must have a valid Oakville Public Library card.

Choose from:
Tennis,
Cricket or
Multi-Sports!



Collaborated with community partners:

- Partnered with the Town of Oakville to launch the Sports Equipment Lending Program, increasing physical literacy in our community
- Continued to develop the relationship between Halton District School Board and our White Oaks Branch, collaborating for better customer service
- Increased OPL's visibility and reach by partnering with local community organizations, including Oakville Trafalgar Memorial Hospital and Oakville Place Mall, for Ontario Public Library Week
- Consulted over **440** community stakeholders for our website redesign project
- Held a fundraising concert at the Oakville Centre for the Performing Arts, raising **\$14,873** that contributed directly to enhancing our resources, services and programs
- Brought a **dozen** renowned authors to Oakville for the *In Conversation With...* series
- Contributed to the Oakville Partnership for Truth and Reconciliation to improve Indigenous education and respond to the calls to action put forth by the Truth & Reconciliation Commission (TRC)

What did 2018 look like for our library?

12,242
new cardholders



1,228,740
total branch visits



Expanding our reach

- We bolstered our geographical reach; breaking ground on Sixteen Mile Branch and reopening the newly renovated White Oaks Branch

Most popular
adult fiction

Origin
by Dan Brown

2,312 programs
and events delivered



Providing excellence in community information

- Information Oakville completed a new strategic plan for the Halton Information Providers (HIP) collaborative, increasing recognition and utilization of the valuable Halton Community Services Directory

Most popular
adult non-fiction

Fire and fury:
Inside the Trump
White House
by Michael Wolff

Most popular
kids fiction

Diary of a wimpy
kid: Rodrick rules
by Jeff Kinney



1,785,489
total items borrowed;

physical: 1,513,005

digital: 272,484



Extracted in a condensed format from the audited financial statement

Statement of Operations and Accumulated Surplus:

Revenue	2018	2017
Town Grants	8,890,300	8,648,400
Provincial Grants	206,825	181,495
Federal Grants	10,693	10,821
Library Generated Revenue	526,439	515,503
Total	9,634,257	9,356,219

Expenditures	2018	2017
Human Resources	7,561,021	6,835,874
Digital Collections*	341,903	275,226
Operating Supplies	142,538	123,911
Purchased Services/Utilities	1,544,542	1,048,626
Amortization	709,141	725,465
Total Expenses	10,299,145	9,009,102
Transfers from the Town of Oakville	(240,565)	(29,500)
Total Expenses & Transfers	10,058,580	8,979,602
Annual Surplus/(Deficit)	(424,323)	376,617
Accumulated Surplus - Start	3,409,526	3,032,909
Accumulated Surplus - Year-End	2,985,203	3,409,526
*Physical collections purchased for current year (deemed assets)	653,634	720,958

Looking Forward

What you can expect from us in 2019:

1. Express location at Palermo

OPL already serves the community through two express locations at Sixteen Mile and Queen Elizabeth Park Community and Cultural Centre. 2019 will see a brand-new one open in Palermo, to serve the expanding north Oakville population.

2. New website

We will launch our redesigned website, which will serve as a modern 'virtual branch', to improve customer service and help deliver on our strategic goal to extend our community engagement beyond the library's physical footprint.

3. Customer experience values

Purposefully serving our community is at the heart of our organization. In 2019, we will develop strong and comprehensive customer service values to grow upon our solid foundation.



Thank you to our donors

We couldn't do it without you!

Donors and sponsors who contributed \$100 or more in 2018!

Jorge Adib	Linda Brentnall	Asmat Dawood	Glyn Ganong
Alan R. Aitchison	Susan M. Brown	Florence de Dominicis	Shobna & Kevin Gopaul
Patricia Aitchison	Louise H. Brownlee	Marie & John Deakos	Linda Graburn
Ampersand Inc.	Lynda & Ross Bryant	Simon Dearden	Dan Gregory
Vera Anderson	Cathy Burke	Bruce Decaire	Halton Youth Disability Advisory Council
Ardis Archer	John Burkus	Lauren & Mike DeFreitas	Anthony Hampson
Mary Archer	Christopher Byrne	Midge & Michael Des Roches	Peter F. Hancock
Arsenal Cleaning Services - Alket Xhaferi	Gerald M. Caldwell	Robert JC Dunsmore	Tina Hardwell
Kimberly Arsenault	Karen Calderaro	William Duyvestyn	HarperCollins Publishers
Avalon Fine Jewellery	Susan & Paul Cameron	Stanley Einarson	Arlene Hatch
Jeffery Bamford	Ronda Campbell	Ian Elliott - A Different Drummer Books	Josephine & Paul Heenan
Brenda & Paul Barrington - Barrington's	Alicia & Tony Cestra	Judi Elliott	Christie Henderson & Kirk Biggar
Beehive Hair Studio	Danny Chang	Paul E. Fahey	The Henderson Family Trust *
Benevity Community Impact Fund	Denise Channell	Joanne Fallowfield	Donald Higgins
Susan Berry	Cineplex	Robert Farquharson	Lynn & Tom Horlor
Mark Bettiol	Nora Clark	Rosemary (Sue) Ferguson	Sue Horner - Get It Write
Barbara & Richard Birkett - The Oakville Public Library Birkett Family Fund*	Shauna Clinning	Harry D. Filiatrault	John Houlding
Sue & Hal Blackadar	Vera & Kenneth Coghlan	Ace Coworking - Nancy Fornasiero	Shelagh House
Joanna Blair	Elise Cole	Margaret Ann Frank	Alex Irish Management Co. Ltd.
David C. Bloor	Scott Colwill	Marilyn Franks	Iovate Health Sciences International Inc.
Blueberry Hair Salon	Conservation Halton	Friends of the Oakville Public Library	Peter and Nancy-June Jackson
Lynda C. Bowles	Nancy & Clive Coombs	Fuxiao Chinese School	Caroline Johnson
Beaver Valley Ski Club	The Adrian & Mary Cootte Family Trust *	gabe + angel	Nancy & Garry Johnston
Charles Boocock	Angela Crane	Veronica Gallagher	
	June Cupido	Keiko & David Gannon	
	Patricia & Michael Danyluk		
	Joan D'Arcy		

Paul Kelly	Carol & Paul Mooradian	Mary Scott	Audrey Turnbull
Kathleen Kenney	Julia Mori	Season's Restaurant -	David Van Voorst
Christiane Kerr	John Nicholson	Tammy Weiss	Andrew Waller
Mary Lynne &	Chris Nind	& George Couto	Janet Walsh
Jim Ketcheson	Nova Health Club	Preet & Rahul Sekhon	Jingbo Wang
James Kinder	Paul O'Brien	Diane Sepa	Haidan Wang
Jeff Knoll	Jolanta Oko	Jarvis Sheridan	Paula Warden
Elsie Kossatz	Evelyn S. O'Reilly	Simon & Schuster	Helen Watson
The Kronenfeld Family	Ontario Rock Garden	Rosemary & David Shea	Catherine Wharin
Virginia Kuypers	& Hardy Plant Society	Julie & John Sleeman	David Wharton
Mary K. Lang	Joann Orth	Deb & Bill Smith	Alan Wheable
Anna Larson	Dave W. Pearson	Melany & Ian G.	Belinda & Steve Wiersma
Andrew J. Laudenbach	Joyanne & Peter D. Pellier	Caulfield Smith	Lyndi Wilkinson
Legoland Discovery Centre	Penguin Random House	Terence Smith	Douglas Williams
Aiden, Judith & Patrick Lee	Canada	& Francine Landry	Douglas Wilson
Sarah Lewis	Barbara Perrone	Maurice Y. Solar	Nancy Williams
Viggo Lewis	William Polley	SparkCircle	Eve Willis
Lighthouse Charitable	Wade Poziomka -	Max Spear	Julian Wise
Foundation	Ross & McBride LLP	Carolyn Spriggs	Jack & Joan Wood
Mary Lloyd	Danny Premuzic	Edwin Stanley	Oakville Public
The Frank & Azniv Lochan	Carol & Ross Prince	Chris Stoate	Library Fund *
Family Foundation *	Patricia Rae	& Patricia Harbman	Tara Wong
Christopher Lockwood	Revera	Stream-Flo Industries	Joan Wright
Foundation *	Marion & Brian	Ltd. - in memory of	Margaret Wyler
Mary & Jay Lockwood	Richardson	Helen Morrison	Xandrewica Corp. -
J. Lockwood Kia	Betty J. Richmond	Lan Sun	Ravindra &
o/a Lockwood Kia	Judi Roberts	Sun Life Assurance	Heather Conway
Gary Love	Rosewater Spa	Sun Life Financial	Kefeng Xiao
Mary & Alex Lui	Wilma & David Royal	Sunrise Mandarin School	Richard Yeardye
Manda Group	Elizabeth Rudolph	Robert Thacker	Barry Yellin - Ross
Mary Manno	Maureen Rudzik	Janet Haslett-Theall	& McBride LLP
Miriam Martin	Sally-Ann Salmastlian	& Larry Theall	YMCA of Oakville
Michael John Martino	Pankaj Sardana	Theatre Sheridan	Lily Zhang
David McCamus	Bill Schiavone,	Audrey Thomas	36 anonymous donors
John McGrath	The Schiavone	Beverley Thomas	
Joanne McKellar	Diamond Team	Marcia Todd - Todd's	* A fund held within the
Amanda McPherson	Lynne K. Scott	Your Answer Ltd.	Oakville Community
Frances Miller	Neil Scott	Joan Tripp	Foundation



From left to right: Friends of the Oakville Public Library committee members
– Perry Bennett, Janice Bradbeer, Freddy Wang and Liliana Leung.
[Not pictured: Angela Kerr and Christina di Rosa]

“We give back to the library because we have pride in the Oakville community”
– Friends of the Oakville Public Library

Connecting
Community
opl.ca

